

Call Toll Free:
(800) 832-0055

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Returns & Exchanges

RMA#

Please Call 1-800-832-0055 for a RMA number **Customer Contact Information**

Returns & Exchanges

1. Call us at 1-800-832-0055 for a RMA number
2. Please Fill out and Print this form
3. Put a copy of the Invoice and this form in the box
4. Write the RMA# on the outside of the Box next to the shipping label
5. Ship Box to: Itin Scale Co., Inc. 4802 Glenwood Rd. Brooklyn, NY 11234

- All returns must be received within 30 days of the shipping date
- All returned items must be received in salable condition with all manuals, parts and paperwork intact.
- All returns that are not exchanged for another item are subject to a 20% restocking fee
- Defective Items will be replaced without charge
- Shipping charges are not refundable

Name

Company

Phone

Cell
Phone

email

Please ship all returns to:

Itin Scale Co., Inc.
Returns Department
4802 Glenwood Rd.
Brooklyn, NY 11234

We will not accept any returns or exchanges without a valid RMA Number Please Call 1-800-832-0055 for a RMA number

Returned Items

☐ Return for Replacement ☐ Return for credit

☐ Return for Exchange Please indicate below what item you'd like to to exchange for

Qty	Model
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1	
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2	
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3	
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4	
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Reason: